

THE ARC ONTARIO/FINGER LAKES BUS SERVICE

NON-DISCRIMINATION

NOTICE TO BENEFICIARIES

To fulfill The Arc Ontario's mission, we provide services to a diverse cross-section of our community. In providing such supports, we are committed to complying with Title VI of the Civil Rights Act of 1964. We operate programs and services without regard to race, color, national origin, age, gender or disability.

Any person who would like additional information or believes they have experienced any unlawful discriminatory practice by The Arc Ontario or Finger Lakes Bus Service may contact the agency by any of the following means:

The Arc Ontario Phone: Contact Director, Quality Improvement and Compliance, toll free at 1-866-394-7500.

Email: mpeck@thearcontario.org

Mail: Attn: Director, Quality Improvement and Compliance
The Arc Ontario
3071 County Complex Drive
Canandaigua, NY 14424

Finger Lakes Bus Services: Contact COO, Enterprise Operations
585-919-2024

Email: flbs@thearcontario.org

Mail: Attn: Finger Lakes Bus Services
The Arc Ontario
3071 County Complex Drive
Canandaigua, NY 14424

****NOTE: Information is available in another language, if needed.***

A complaint may also be filed directly with the Federal Office of Civil Rights:

Office of Civil Rights
Title VI Coordinator
East Building, 5th Floor, TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

DATE: October 2022